
How to order with us.

1. Write to us or, even quicker, call us toll free at 888-647-2555 from the U.S. Or 513-985-3400 from Perth, London, Budapest, etc. Extended holiday hours (10/26/17 until 12/31/17):

Monday-Friday 7:30am - Midnight (EST)

Saturday 8:00am - 10pm (EST)

Sunday 9:00am - 10pm (EST)

Be assured that when you call, you will not find us rushed, perfunctory, or rude.

The fact is we are waiting for you to call. We are glad when you do. The more questions you ask, the better. After a while, we get to know our customers by name and also know what they like and what they don't.

2. WEB SITE.

Visit www.jpeterman.com at any hour the urge to shop moves you. We suggest you bookmark the site; things change.

3. SIZES.

To advise you of the best size, we prefer to have as much of the following information as possible and relevant: bust size, waist size, hip size, shirt neck size and shirt sleeve length, and pant length, inseam and outseam.

4. CREDIT CARDS.

Visa, MasterCard, Discover, American Express.

5. SHIPPING & HANDLING.

See chart inside this form for Regular, Second-Day, and Next-Day delivery costs. For Canada, international destinations, and oversized merchandise, please call for special information.

6. GIFT PACKAGING.

Includes box, elastic band, tissue, gold seal, gift card and envelope. For apparel items only. \$6 per item.

7. RETURNS AND EXCHANGES.

Should there be any problems at all with your order or damage to your package, please call us toll-free at 888-647-2555, or you can email us via the Contact Us page on jpeterman.com.

We cheerfully accept all returns and exchanges of merchandise in the original condition (unworn and unwashed) that was purchased at full or sale prices in our catalogs or on our website (excluding purchases in the Last Chance Department of our website) for a refund of the merchandise price you paid (less applicable shipping charges) within 60 days from shipped date.

Carefully pack your return merchandise and secure it with strong tape and mail it to The J. Peterman Company, 5345 Creek Road, Blue Ash, Ohio 45242.



The J. Peterman Company®

Customer Service/Orders

888 647-2555

Monday-Friday 7:30am-10pm.

Saturday 8am-9pm

Sunday 9am-9pm.

or 24 hours a day at jpeterman.com

Order Form

ORDERED BY: Please use your credit card billing address.

Day Phone _____
(Required in case of questions about your order.)

Name _____

c/o _____

Apt. # _____ Street _____

City _____ ZIP _____

State _____

Email Address _____

SHIP TO: (If different than left.) Please include physical street address.

Name _____

c/o _____

Apt. # _____ Street _____

City _____ ZIP _____

State _____

Email Address _____

Day Phone for Shipping _____

Gift Message? _____

Catalog #	Pg.#	How Many	Description	Item #	Size	Color	Price	Total
109	9	1	Brooklyn Bridge	9	L	Stone	\$239,000	\$239,000

METHOD OF PAYMENT: Check MasterCard Visa Discover American Express **Merchandise Subtotal**

Account #: (Please include all the numbers on your credit card.)

Good through _____ / _____ (month) (year) (CID)*

Name of Bank: _____

Name on Credit Card: _____
(If different from "Ordered By.")

Signature: _____

Please see below for shipping rates.

Regular Delivery

Rush Delivery

International Shipping**

Subtotal

KY residents add 6% tax

OH residents add 6.25% tax

TOTAL AMOUNT ENCLOSED

Please send completed order form to The J. Peterman Company – PO Box 842445 – Boston, MA 02284-2445.
A printer-friendly version of this order form is also available at jpeterman.com.

Continental United States Shipping Chart

Purchase Value	Standard Delivery (4 to 9 Days)	Priority Service (3 to 5 Days)	Rush Delivery (2 business days): For max. speed at min. cost, add \$12 to the Priority Service cost.
\$1.00 to \$50	\$6.95	\$10.95	Next-Day Delivery (overnight): Add \$25 to the Priority Service cost. Add \$35 to the Priority Service cost for Saturday delivery.
\$50.01 to \$75	\$8.95	\$12.95	
\$75.01 to \$100	\$9.95	\$13.95	For international destinations and shipping of oversized merchandise, please call us or visit us online.
\$100.01 to \$150	\$11.95	\$16.95	
\$150.01 to \$200	\$13.95	\$17.95	
\$200.01 to \$300	\$15.95	\$19.95	
\$300.01 or more	\$16.95	\$20.95	

Please make checks payable to: The J. Peterman Company
All orders paid by check will be processed after funds have cleared our bank. This may take up to 10 days.

* Required for credit card orders. 3 digit number on back of Visa, MasterCard or Discover card. 4 digit number on front of American Express card.

**For Canada, international destinations and oversized merchandise, call for appropriate shipping charge or visit jpeterman.com/help.

How to get a really good fit.

Measure yourself with a tape measure. Keep it level and close but not too tight. (Or have a friend do it. Serve sangria, as a bribe.)

You can also talk things over with our customer service representative. Explain your true preference: close fit, loose fit or something in between. We are here to help you.

NECK. Measure neck. (Add a little for Adam's apple.)

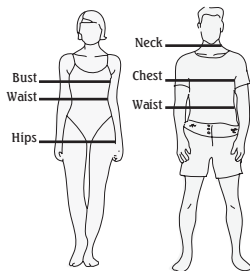
CHEST/BUST. Measure around fullest part, but with a tape under your arms. You'll need a friend to do this for you. (More sangria.)

ARM/SLEEVE LENGTH. Arm must be bent to do this right. Then, measure from center of back of neck, over the shoulder, down the arm, past the elbow (bent) all the way to wrist. (Friend needed for this too.)

WAIST. Measure around your natural waist or, if you prefer, a little lower, where you may actually wear your pants.

SEAT/HIP. Standing, with feet together, measure around the fullest part of the hips. Don't cheat.

INSEAM. Use a well fitting, similarly styled pair of pants. Lay them flat, with seam on seam. Measure from crotch to bottom of hem.



Call for specific item measurements.

Women's Sizing Chart (Body Measurements)

	XXS		XSMALL		SMALL		MEDIUM		LARGE		XLARGE		XXL
	0	2	4	6	8	10	12	14	16	18	20	22	
BUST	32	33	34	35	36	38 1/2	40	41 1/2	43 1/2	45 1/2	47 1/2		
NATURAL WAIST	24 1/2	25 1/2	26 1/2	27 1/2	28 1/2	29 1/2	31	32 1/2	34	36	38	40	
HIPS	34 1/2	35 1/2	36 1/2	37 1/2	38 1/2	39 1/2	41	42 1/2	44	46	48	50	
SLEEVE LENGTH	29	29 1/4	29 1/2	29 3/4	30	30 1/4	30 1/2	30 3/4	31	31 1/4	31 1/2	31 3/4	

Men's Sizing Chart (Body Measurements)

	SMALL		MEDIUM		LARGE		XLARGE		XXLARGE		XXXL
	34	36	38	40	42	44	46	48	50	52	54
NECK	14	14 1/2	15	15 1/2	16	16 1/2	17	17 1/2	18	18 1/2	19
CHEST	34	36	38	40	42	44	46	48	50	52	54
NATURAL WAIST	28	30	32	34	36	38	40	42	44	46	48
SLEEVE LENGTH	33	33 1/2	34	34 1/2	35	35 1/2	36	36 1/2	37	37 1/2	38

J. Peterman Gift Packaging.

Includes box, elasticized grosgrain ribbon, gift card. \$6 per item. Not all items can be gift-wrapped. 888-647-2555 / jpeterman.com



J. Peterman Gift Certificate.

You decide how valuable to make it. They decide what to spend it on. 1-888 647-2555 / jpeterman.com